

Carezorgt.nl security incident

Groenlo, the Netherlands, 25 October 2022

In the morning of Monday 17 October 2022, Nedap was made aware of a vulnerability in the Carezorgt.nl system, a digital health environment. Nedap investigated the vulnerability, resolved it immediately and then initiated an investigation into the possible impact of this incident. This revealed that this vulnerability was recently misused. Documents offered by healthcare providers through Carezorgt.nl have been downloaded unauthorized.

The incident has been reported to the police and Nedap is in contact with them. The police launched an investigation into the matter as soon as it was reported and a suspect was apprehended. The communication has been discussed and agreed upon with the police so as not to jeopardise the ongoing investigation. The healthcare organisations involved are currently being informed. As yet, there is no reason to believe that the documents in question have been circulated. The police investigation is still ongoing.

Privacy and data security are very important to Nedap and have continuous attention. As well as internal procedures, there are also annual external audits by certified bodies. Potential vulnerabilities in the systems are also detected preventively, using ethical hackers, for instance. Nedap regrets that, despite these efforts, this incident was able to take place.

About Nedap N.V.

Nedap focuses on the development and supply of Technology for Life: technological solutions that make people more comfortable and successful in their professional lives. Nedap N.V. has a workforce of over 850 employees and operates on a global scale. The company was founded in 1929 and has been listed on Euronext Amsterdam since 1947. Its headquarters are located in Groenlo, the Netherlands.

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