nedap

Privacy overview

APPS AND SOFTWARE APPLICATIONS NEDAP N.V.

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Public

Apps and Software applications

In the following overview you'll find per business unit of Nedap for the various software applications and portals a description of:

- the purpose of the application/data processing;
- which data therefor is used;
- the way the data is collected;
- where this data is stored;
- if data is shared with third parties;
- which retention periods are retained.

For the definition of 'personal information' Nedap kindly refers you to the document 'Privacy statement, Cookies and Disclaimer'.

Nedap Energy Systems

Apps

Nedap myPowerRouter (Android/iOS)
- **Purpose**: Mobile application for myPowerRouter.com, intended as the interface for PowerRouter on-the-go;
- **Data**: No data is processed in this app. Only PowerRouter data is shown in the interface and sometimes stored for caching purposes. For analysing and monitoring error reports, the use of the app itself is solely monitored without collection of personal data;
- **Method**: By using the same credentials as for myPowerRouter.com, a client can log in to retrieve insight into the data of its PowerRouter;
- **Storage**: Locally on the mobile device, in the app, for caching purposes;
- **Third parties**: None of the data is shared with third parties unless required otherwise by law;
- **Retention**: The data is stored in myPowerRouter.com, see the privacy policy there for the retention periods. The other data is deleted on the smart device at the time the app is closed or deleted.

Software applications / Portals

Nedap myPowerRouter (www.mypowerrouter.com)
- **Purpose**: The account data is used to allow users to access their account in myPowerRouter. The address is used to provide service if an installer is assigned to a user. For ICT logging purposes, IP addresses may be stored;
- **Data**: Account data such as name and email address, address data (optional), IP address and phone number (optional);
- **Method**: The user or installer (upon completion) creates an account itself and fills in the other data. The IP address is collected at login time;
- **Storage**: The data is stored in the myPowerRouter platform on servers in the EEA;
- **Third parties**: None of the data is shared with third parties unless required otherwise by law. The account data will be accessible to business partners/installers who need it to provide support to the users. If necessary, this can also be provided on a proactive basis;

- **Retention**: The data is part of the functioning of the MyPowerRouter platform and is retained during use of the system. The user can modify the account data itself. If the user wishes to cancel his/her account, a request must be sent to PowerRouter Support, which can permanently delete the data.

If, after reading this document, you have any questions about the protecting of your privacy during your visit to the website or use of the apps, please feel free to reach out via e-mail: support@powerrouter.com.

Nedap Harmony

Software applications / Portals

Nedap Harmony
- **Purpose**: Account data is processed to give users access to their account in Nedap Harmony. For ICT logging purposes, IP addresses and login times may be stored;
- **Data**: Account data, such as name, e-mail address and IP address;
- **Method**: The user itself creates an account in Nedap Harmony. The IP address is collected at the moment of log in;
- **Storage**: The data is stored in Nedap Harmony and/or supporting services in the EEA;
- **Third parties**: None of the data is shared with third parties unless permission is obtained from the data subject or if required by law;
- **Retention**: Data will be retained for as long as the user has an account with Nedap Harmony.

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Nedap Healthcare

Apps

Nedap Ons (Android/iOS)
The use of this app is only available and restricted to users with an account in Nedap ONS Administratie, without such account the app cannot be used for the purpose it is developed for.
- **Purpose**: Sending of messages between colleagues and viewing of calendars out of Nedap ONS on a mobile device;
- **Data**: Send and receive messages through ONS Berichten and calendar data from ONS Planning;
- **Method**: The app doesn't collect any data of the mobile device. The app displays solely data from the Nedap ONS Administratie SAAS application. For crash reports or analytical purpose solely the use of the app is monitored without collection of personal data;
- **Storage**: Calendar data will be stored encrypted on the mobile device. The sent and received messages are not stored on the mobile device. Crash data is stored encrypted on the mobile device;
- **Third parties**: The app solely collects anonymous crash reports and analytical data about the use via third party service providers. None of the other data is shared with another system than Nedap ONS unless required otherwise by law;

- **Retention**: Data of today and yesterday will remain in the application until the next connection with ONS Administratie. At the moment of connection this data will be updated. Crash reports and analytical data are retained for 1 month.

Ons Toegangscode (Android/iOS)

The use of this app is only available and restricted to users with an account in Nedap ONS Administratie, without such account the app cannot be used for the purpose it is developed for.

- **Purpose**: To facilitate a secure login procedure on ONS Medewerkerportaal;
- **Data**: No data is processed in this app;
- **Method**: The app doesn't collect any data of the mobile device. For crash reports or analytical purpose solely the use of the app is monitored without collection of personal data;
- **Storage**: No user data is stored in this app. Crash data is stored encrypted on the mobile device;
- **Third parties**: The app solely collects anonymous crash reports and analytical data about the use via third party service providers;
- **Retention**: No user data is stored in this app. Crash reports and analytical data are retained for 1 month.

Ons Dossier (Android/iOS)

The use of this app is only available and restricted to users with an account in Nedap ONS Administratie, without such account the app cannot be used for the purpose it is developed for.

- **Purpose**: Mobile access to clients file and editing reports;
- **Data**: Client information, care plan and reports from ONS Administratie;
- **Method**: The app doesn't collect any data of the mobile device. The app solely displays data from the Nedap ONS Administratie SAAS application. For crash reports or analytical purpose solely the use of the app is monitored without collection of personal data;
- **Storage**: Crash data is stored encrypted on the mobile device;
- **Third parties**: The app solely collects anonymous crash reports and analytical data about the use via third party service providers;
- **Retention**: No user data is stored in this app. Crash reports and analytical data are retained for 1 month.

Ons Medicatiecontrole (Android)

The use of this app is only available and restricted to users with an account in Nedap ONS Administratie, without such account the app cannot be used for the purpose it is developed for.

- **Purpose**: Safely and quickly run duplicate checks when administering medication with increased risk.
- **Data**: The double checks, including the attached photos taken with the camera on the mobile device, are added to the clients file in ONS Administratie;
- **Method**: The app does not collect any data from the mobile device. For crash reports or analytical purposes, solely the usage of the app is analysed without collecting any personal data;
- **Storage**: Crash data is stored encrypted on the mobile device;
- **Third parties**: The app solely collects anonymous crash reports and analytical data about the use via third party service providers;
- **Retention**: No user data is stored in this app. Crash reports and analytical data are retained for 1 month.

Ons Medicatie voor Apotheken

The use of the app is only possible and limited to pharmacists who have signed a "koppelovereenkomst" with Nedap. Without a signed "koppelovereenkomst", the use of the app is not possible.

- **Purpose**: The app gives pharmacies insight in the medication plans they share with care organizations. In addition, pharmacies can also manually release a new version of a medication plan;
- **Data**: Name, e-mail address and/or AGB-code and/or UZI number of an employee of a pharmacy. The medication plan based upon data from the AIS and the patients name, date of birth, address and SSN (Social Security Number);
- **Method**: the app only shows information retrieved from or send by the AIS. The information about the employee of a pharmacy is provided by the employees themselves through the IRMA-app;
- **Storage**: All data is stored in a secured cloud environment, managed by Nedap, within the EEA;
- **Third Parties**: the app collects anonymous crash reports and analytical data about the use via third party service providers. None of the other data is shared with another system than Nedap ONS unless required otherwise by law;
- **Retention**: Recently viewed medication plans are stored for two days. The name, e-mail address and/or AGB-code are stored for as long as the app is used.

Ons Wondzorg (Android)

The use of this app is only available and restricted to users with an account in Nedap ONS Administration, without such an account the app cannot be used for the purpose it was developed for.

- **Purpose**: Mobile access to the wound care file;
- **Data**: Client data, wound plan, wound type, cause and reports of progress of treatment including photos;
- **Method**: The app has the ability to take photos; this requires permission to be granted in Android. These photos do not appear in the 'gallery' among other photos, but are stored in a secure 'container' in the app. The app only shows information from the Nedap ONS Administratie SAAS application. For crash reports or analytical purposes, the usage of the app is analysed without collecting personal data;
- **Storage**: Crash data is stored encrypted on the mobile device;
- **Third parties**: The app only collects anonymous crash reports and analytical data on usage through third parties;
- **Retention**: User data is not stored locally. Crash data are retained for 1 week. Crash reports and analytical data are retained for 1 month.

Ons Vandaag (iOS/Android)

- **Purpose**: To give employees insight into their schedule, the ability to indicate changes to the schedule, and to provide insight into their time registration;
- **Data**: Employee schedules and basic client information for scheduling (address, name, photo, actions to be performed at client). Information about the employee's time registration;
- **Method**: The app does not collect data from the mobile device and only displays information from ONS Administratie and Ons Planning. For crash reports and analytical purposes, the usage of the app is analysed without collecting personal data;
- **Storage**: All data is stored encrypted on the mobile device;
- **Third parties**: The app only collects anonymous crash reports and analytics data through third parties. Nedap takes appropriate safeguards to this end in accordance with applicable privacy laws and regulations;
- **Retention**: The employee's schedule is stored for the previous 2 and next 5 days. Older data is not stored. Client related data is only saved for clients that appear in the recorded schedule. Time records are only saved for one day in the past and one day in the future. Viewing more is possible, but is not

saved and is only available until the app is closed. Crash reports and analytical data are retained for 1 month.

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Nedap Identification Systems

Apps

SENSIT Configurator App
- **Purpose**: Configuring and calibrating parking sensors, relay nodes, and gateways. The data is used to link the sensors in the SENSIT Interface Software;
- **Data**: User-configured parking sensors and GPS location of the sensor/node. This data is temporarily stored in a database (storage) until the user has sent this via e-mail or other "share" method. The data can be erased via a menu button. Required functionality / data smart device: location, storage, camera, account and Bluetooth;
- **Method**: Through communication over Bluetooth protocol with the Configuration Tool and use of the GPS data from the phone or handheld;
- **Storage**: Database locally on the phone;
- **Third parties**: Data is shared solely with the Nedap SENSIT Interface Software;
- **Retention**: The data is part of the operation and configuration of the SENSIT Interface Software and will be stored for the duration of the entire system.

P-Guide App
- **Purpose**: The P-guide app is part of the SENSIT platform, this can be used to navigate to a free parking spot;
- **Data**: For the correct operation of the P-Guide app, access to location data and storage is solely required. When using the option 'permits', access to the camera is required, the camera is used to scan a QR code. Required functionality / data smart device: location, storage and camera;
- **Method**: When the P-Guide app is started, it is possible to monitor a particular parking for available spaces. In the background, the app keeps track of the monitored location and checks if the app is in the desired geo-fence location. Solely within the geo-fence, the app sends the location of the app to the backend software. The transmitted data contains the location and a unique ID that is generated by the app only;
- **Storage**: The P-Guide app solely stores news articles and images locally on the smart device, in a such way that the app can also be used offline. When using the "Permit" option, the permit is stored locally on the smart device;
- **Third parties**: Information will not be shared with third parties unless required otherwise by law;
- **Retention**: Licenses are stored in the SENSIT Interface Software and are available during the lifetime of the system. Should a license be withdrawn, it will be erased permanently.

Software applications / Portals

Business Partner Portal Nedapidentification (https://portal.nedapidentification.com)
- **Purpose**: The portal is used for offering commercial documentation, technical documentation and e-learning to Business Partners. For ICT logging purposes IP addresses of visitors can be stored;

- **Data**: In order to login into the portal, an e-mail address and password is required. Per user, the following information is stored: First name, last name, Name Business Partner, e-mail address, followed e-learning training, telephone number (optional) and date of user login;
- **Method**: User account details are entered using a web form;
- **Storage**: The data is stored within the EEA;
- **Third parties**: Data is not shared with third parties unless required otherwise by law;
- **Retention**: Account information will be available until the account is removed from the system. A user can send a removal request from within the application. The Nedap administrator receives a notification, and the account will be removed from the system.

SENSIT SIS
- **Purpose**: Providing a management tool for issuing and managing Electronic Parking License (EPL) authorizations, and reporting potential parking violations. For ICT logging purposes IP addresses of visitors can be stored;
- **Data**: No personal data is stored within the application. If the Electronic Parking License option is applied, the first name, last name, license plate, EPL node ID, expiration date and exemption zone are recorded;
- **Method**: Data is accessible through the webinterface and a webservice;
- **Storage**: The data is stored in the SENSIT SIS application, all data is stored in a Private Cloud environment, owned and managed by Nedap located within the EEA;
- **Third party**: The data is not shared with third parties without the permission of the responsible person unless required otherwise by law;
- **Retention**: 'Electronic Parking Licenses' are stored in the SENSIT Interface Software, and are available throughout the system's running time. If a license is withdrawn, it will be permanently removed.

MOOV portal
- **Purpose**: For access to a closed area, it must be determined whether the concerned vehicle or person has rights to enter the area. For ICT logging purposes IP addresses of visitors can be stored;
- **Data**: The end user can decide which data to save in the application, but at least a name, identification number and template are saved. Further, all transactions of the VMC controllers are saved;
- **Method**: The authorization data is stored on the VMC controller, this involves the identification number and times of access. Transactions are sent in real time to the MOOV application, if it is not possible to send the transactions, they will be buffered on the VMC (FIFO max 100,000 events);
- **Storage**: All data stored in the MOOV application is in a Private Cloud environment, owned and managed by Nedap located within the EEA;
- **Third parties**: The data is not shared with third parties without the permission of the responsible person unless required otherwise by law;
- **Retention**: The data is part of the operation of the MOOV application and will be preserved throughout the entire system. Nedap Identification Systems can permanently delete the data and also allows the transactions to be automatically deleted after an adjustable period.

MACE Portal
- **Purpose**: The MACE Portal allows you to manage credentials that allow you to use a smart device as a means of identification for an access control system. For ICT logging purposes IP addresses of visitors can be stored;
- **Data**: For the correct operation of the MACE app, a first name, last name, DeviceID and e-mail address are sufficient. Required smart device functionality / data: location, storage, NFC, and Bluetooth. With

Android devices, it is necessary to give permission to the location data; Location data is not saved in the MACE Platform;

- **Method**: Virtual credentials are stored in the MACE app, they can be presented to a MACE reader via 'Near Frequency Communication (NFC), Bluetooth Low Energy (BLE) and QR codes. NFC and BLE are used by the MACE app to communicate with a MACE Reader;
- **Storage**: The virtual credentials are stored locally on the phone as well as in the MACE Platform. The first name, last name, DeviceID and e-mail address are stored in the MACE Platform located within the EEA;
- **Third parties**: By default, the information available in the portal is not shared with third parties without the permission of the responsible person unless required otherwise by law. When using a Virtual MACE Credential, the information is shared with the administrator and user of the respective 'Company Space';
- **Retention**: The data are part of the operation of the MACE Platform and will be preserved throughout the entire system. Nedap Identification Systems can permanently delete the data.

Support Portal Nedap identification (https://support.nedapidentification.com)
- **Purpose**: the support portal is used for registering and answering technical questions and problems. For ICT logging purposes IP addresses of visitors can be stored;
- **Data**: An e-mail address and password are required to log into the portal. Per user the following is recorded: first name, last name, name Business Partner, e-mail address, telephone number (optional) and login date;
- **Method**: User data is submitted by means of a web form;
- **Storage**: The data is stored outside the European Economic Area. Nedap takes appropriate safeguards in accordance with applicable privacy laws and regulations;
- **Third parties**: Nedap does not provide data to anyone other than third parties who provide services for its support portal, unless required by law;
- **Retention**: Account information remains in the system until the account is deleted. A user can request deletion from within the application. The Nedap Administrator receives and processes this request.

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Nedap Library Solutions

Software applications / Portals

Librix Online portal (www.librixonline.com)
- **Purpose**: Used to identify users. For ICT logging purposes IP addresses of visitors can be stored;
- Data: User account information (username, e-mail address, date-time of last request and login, current and last login IP address). Per user, the following information is stored: initials, first name, last name, e-mail address, telephone number;
- **Method**: User account details are entered using a web form, date-time stamps and IP addresses are gathered at login;
- **Storage**: The data is stored in the application database located within the EEA;
- **Third parties**: Nedap does not provide data to third parties unless required otherwise by law;
- **Retention**: The data will be stored till such time they change or are deleted by the user, or a request to remove the data from the database has been sent to Nedap.

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Nedap Light Controls

Software applications / Portals

LuxonCloud
- **Purpose**: Username and e-mail address are used for authentication. For ICT logging purposes IP addresses of visitors can temporarily be stored;
- **Data**: Every user needs to have its own account. The required data for an account: username & e-mail address. A telephone number, name of country and language preferences are optional;
- **Method**: The first installation admin account is created for the customer. After activating the account, using the unique link send to the e-mail address of the user, the user is able to update its personal data. Other users can be created by the installation admin by using a web form;
- **Storage**: Username, e-mail address & telephone number are stored in the application database located within a certified data centre in the EEA;
- **Third parties**: Data is not shared with others unless required otherwise by law. The accounts created by an installation admin are visible for an installation admin within the same company;
- **Retention**: The data is kept in the system for as long as its associated account is active. Once an account is deleted, the associated data is also deleted.

Luxon Light Controller (LLC)
- **Purpose**: The username is used to authenticate users. Additionally, a first name and last name can optionally be entered if this is desirable within the customer domain for identification purposes;
- **Data**: Every user needs to have its own account on the LLC. The required data for an account: first name, last name and username;
- **Method**: The first installation admin account is created for the customer. After login, the user is able to update its personal data. Other users can be created by the installation admin by using a web form;
- **Storage**: First name, last name & username are stored in the local database located in the unit itself on site;
- **Third parties**: Data is not shared with others unless required otherwise by law. The accounts created by an installation admin are visible for an installation admin within the same LLC;
- **Retention**: The data is kept in the system for as long as its associated account is active. Once an account is deleted, the associated data is also deleted.

Luxon Switch App
- **Purpose**: Users of Luxon Light Controller (LLC) can control the most important features via this app on a smart device (telephone, tablet). For ICT logging purposes IP addresses of visitors can be stored;
- **Data**: Existing data on the Luxon Live Server account (see: 'Luxon Live Server');
- **Method**: Users log in with their (existing) Luxon Live Server account;
- **Storage**: Username, e-mail address and phone number are stored in the application database located within the EEA (see: 'Luxon Live Server');
- **Third parties**: Data will not be shared with third parties, unless required by law. The accounts created by the installation administrator are visible to those within the same company (see: 'Luxon Live Server');

- **Retention**: The data is retained in the system as long as the corresponding account is active. When the account is deleted, the associated data is also deleted (see: 'Luxon Live Server').

Luxon Portal
- **Purpose**: Giving partners, end-users and staff access to product specifications, software, and commercial documentation. For ICT logging purposes IP addresses of visitors can be stored;
- **Data**: every user needs to have its own account on the portal. The required data for an account: username and e-mail address;
- **Method**: users log in with their personal login data (username and password);
- **Storage**: username, e-mail address and login details are stored in the portal database within the EEA. How regularly the user logs in and the last login time are also registered. This information is used for service purposes;
- **Third parties**: data is not shared with others unless required otherwise by law;
- **Retention**: the data is kept in the system for as long as its associated account is active. Once an account is deleted at user's request the associated data is also deleted.

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Nedap Livestock Management

Software applications / Portals

Nedap Livestock Management Newsletter (www.nedap-livestockmanagement.com/)
- **Purpose**: In order to send newsletters. The IP address is stored to infer the geographic location of the subscriber. Next to that, IP addresses of visitors can be stored for ICT logging purposes;
- **Data**: E-mail address, IP address, clicking behaviour per newsletter;
- **Method**: By using a web form;
- **Storage**: For the distribution of newsletters Nedap may use an US e-mail service provider and e-mail addresses may be processed in the US. . The e-mail address is processed based on former user approval. Nedap takes appropriate safeguards to this end in accordance with applicable privacy laws and regulations;
- **Third parties**: Next to the external e-mail service provider data aren't shared with third parties unless required otherwise by law;
- **Retention**: Data will be available until the account is removed from the system. Receivers of the newsletter have the opportunity to unsubscribe. Nedap removes the unsubscribed accounts from the system monthly.

Nedap Livestock Management status page (https://status.nedap-livestockmanagement.com/)
- **Purpose**: In order to send status updates and maintenance notifications. For ICT logging purposes IP addresses of visitors can be stored;
- **Data**: E-mail address;
- **Method**: By using a web form;
- **Storage**: For the distribution of status and maintenance updates Nedap uses an external e-mail service provider. The e-mail address is processed based on former user approval. Nedap takes appropriate safeguards to this end in accordance with applicable privacy laws and regulations;

- **Third parties**: Next to the external e-mail service provider data isn't shared with third parties unless required otherwise by law;
- **Retention**: Data will be available until the account is removed from the system. Receivers of the status and maintenance updates have the opportunity to unsubscribe. If they do, their e-mail address will be deleted from the database/list.

Business Insight
- **Purpose**: Used to identify the user and/or the farm inside the application. The IP address is stored for connecting to the local Velos-installation. Next to that, IP addresses of visitors can be stored for ICT logging purposes;
- **Data**: User account information (username, name, e-mail address) and/or farm information (name, address, zip code, city, telephone, e-mail, country and IP-address);
- **Method**: User account details are entered using a web form. Farm information is received either by the Nedap Velos installation or entered by the user using a web form;
- **Storage**: The data is stored in the application database located within the EEA;
- **Third parties**: Farm information can be shared (by user only) with other users within the application;
- **Retention**: Farm information is part of the operation/configuration of the Nedap Velos system. For that reason, data will not be removed from the system. User information is needed to identify the user. The user information will be available until Nedap receives a removal request from the user.

Velos
- **Purpose**: Used to identify users. E-mail addresses are used to send notifications. For ICT logging purposes IP addresses of visitors can be stored;
- **Data**: This system contains account information (name, address, zip code, city, telephone number, e-mail address, language) of one or more users;
- **Method**: User account information is entered using the local on-site website of the device, or remote via the 'vpu-online'-connection with the device;
- **Storage**: All data is stored in a database on the device (at the farm). Optionally, local backups from the data can be created. Optionally, backups from the data in Business Insight can be created;
- **Third parties**: Account information will not be shared with third parties unless required otherwise by law;
- **Retention**: Account information will be available until the account is removed from the on-site system.

Business Portal
- **Purpose**: Used to identify the user. Contact form is used to contact Nedap Livestock Management. E-mail address can be used to receive newsletters and/or activation links. For ICT logging purposes IP addresses of visitors can be stored;
- **Data**: Name, company, e-mail address, country, telephone number are required when using the contact form. Account information (first/last name, e-mail address, username, country, company, function) is required to create an account.
- **Method**: Information is entered by using a web form.
- **Storage**: Data is stored in a database located within the EEA. For the distribution of newsletters Nedap may use an US e-mail service provider and e-mail addresses may be processed in the US;
- **Third parties**: Account details aren't shared with third parties unless required otherwise by law. When using the newsletter, the e-mail address of the user may be used by an external e-mail service provider. Nedap takes appropriate safeguards to this end in accordance with applicable privacy laws and regulations;

- **Retention**: Account information will be available until the account is removed from the system. A user can send a removal request from within the application. The Nedap administrator receives a notification, and the account will be removed from the system.

Nedap Now
- **Purpose**: To identify the user and/or farm within the application. IP addresses are stored for connecting to the local Velos-installation;
- **Data**: User account information (name and email address) and/or farm information (name, address, postcode, city, country and IP address);
- **Method**: All data is entered via the Nedap.now website. The name of the farm can be provided by a Velos system;
- **Storage**: The data from the user and the farm are stored in an Azure region. The currently existing regions are: West Europe, East US and North China. The Azure region is determined by the extension of the domain via which the registration is done;
- **Third parties**: Farm information may be shared with other Nedap.now users. When a user accepts an invitation to join a Nedap.now farm, the user's name and e-mail address are visible to the sender of the invitation. Email addresses and/or the name of the user are processed by an external email provider to provide email services;
- **Retention**: Farm information is part of the operation/configuration of the Nedap.now/Velos system. This information is not deleted unless the user removes the farm from the Nedap.now system. The user information is available until Nedap receives a removal request from the user.

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Nedap PACE

Software applications / Portals

Nedap Security Atlas
The Security Atlas application is used to document and design a client's physical security system.
- **Purpose**: Name and e-mail address are used for authenticating users who log in to the system. For ICT logging purposes, IP addresses can be stored;
- **Data**: Every user needs to have its own account. The account includes the name and email address of the user. IP addresses and payment information are also processed;
- **Method**: User accounts are created by Nedap in client's own instance of the Security Atlas application;
- **Storage**: Personal data is stored in databases located within the EEA;
- **Third parties**: Data is not shared with others unless required otherwise by law;
- **Retention**: The account data of an inactive account will be deleted after 6 months or earlier if requested by the customer. Data is used on an anonymous basis for 6 months for meta-data analysis.

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Nedap Retail

Apps

Nedap Retail iD Cloud App (Android/iOS)
- **Purpose**: Unlock the potential of RFID with iD Cloud. Count, program, print, search and deactivate RFID labels using iD Cloud and gain full control over your inventory. Functionality of the smart device used: storage, camera, Bluetooth, Wi-Fi;
- **Data**: Article data, expected stock and count information is locally stored on the smart device;
- **Method**: A RFID handheld reader is connected using Bluetooth to perform the operations needed. Bluetooth is also used to connect a barcode reader. The camera is used to read barcodes and to register the app using a QR code. Article and count information is transferred between iD Cloud and the smart device using network connection;
- **Storage**: A local article database is present on the smart device;
- **Third Parties**: Data is not shared with third parties unless required otherwise by law;
- **Retention**: Data will be present on the device until the app gets a reset or will be removed.

Nedap Retail iD Hand 2 App (Android/iOS)
- **Purpose**: The app demonstrates the functionality of the Nedap Retail iD Hand 2 RFID reader. Required functionality of the smart device used: storage and Bluetooth;
- **Data**: RFID label information is retrieved from the labels;
- **Method**: A RFID handheld reader is connected using Bluetooth to perform the operation needed;
- **Storage**: The RFID label information is stored in memory on the smart device;
- **Third Parties**: Data is not shared with third parties unless required otherwise by law;
- **Retention**: Data will be present on the device until the app is closed.

Software applications / Portals

Nedap Retail Customer Portals:
- Nedap Retail Analytics (https://analytics.nedapretail.com)
- Nedap Retail iD Cloud (https://idcloud.nedapretail.com)
- Nedap Retail Cube (https://cube.nedapretail.com)
- Nedap Retail Device Management (https://devices.nedapretail.com)
- Nedap Retail Developer Portal (https://developer.nedapretail.com)
- Nedap Retail Support Portal (https://support.nedapretail.com/support/home)Purpose: Used to identify the users of the portal. For ICT logging purposes IP addresses with date-time stamp of visitors are stored
  - **Data**: Account information (username or alias and e-mail address). Date-time stamps and IP addresses.
  - **Method**: Account details are entered using the 'Device Management Portal'. Date-time stamps and IP addresses are gathered at login;
  - **Storage**: The data is stored in the application database located within the EEA;
  - **Third Parties**: Nedap does not provide data to third parties unless required otherwise by law;
  - **Retention**: The data will be stored till such time they change or are deleted by the user, or a request to remove the data from the database has been sent to Nedap.

Nedap Retail Partner Portal (https://portal.nedapretail.com)
- **Purpose**: Used to identify the user in order to determine if access to the partner portal is justified and contact details for sending requested product information, documentation and software. For ICT logging purposes IP addresses of visitors can be stored;
- **Data**: Account information (username, business e-mail address, business telephone number);
- **Method**: Account details are entered using the application;
- **Storage**: The data is stored in the application database located within the EEA. For the distribution of newsletters Nedap may use an US e-mail service provider and e-mail addresses may be processed in the US. Nedap takes appropriate safeguards to this end in accordance with applicable privacy laws and regulations;
- **Third Parties**: Nedap does not provide data to those other than the third parties who provide services to Nedap's partner portal and the chosen e-mail service provider, unless required otherwise by law;
- **Retention**: Any data users provide Nedap with will be stored till such time they change or delete their account, or request Nedap to remove their data from the database or till the cooperation between the partner and Nedap Retail is terminated

Nedap Retail Commercial Websites (www.nedap-retail.com)
- **Purpose**: Used to revert back to the users contact request. For ICT logging purposes IP addresses of visitors can be stored;
- **Data**: User information (username, title, business e-mail address, business telephone number);
- **Method**: User details are entered using a web form;
- **Storage**: The data is stored in the application database located within the EEA. For the distribution of marketing information Nedap may use an US e-mail service provider and/or marketing information provider and entered data may be processed in the US;
- **Third Parties**: Nedap does not provide data to those other than the third parties who provide services to Nedap's website, Nedap's chosen e-mail service provider and marketing information provider, unless required otherwise by law. When these third parties are situated in a third country, Nedap takes appropriate safeguards in accordance with applicable privacy laws and regulations;
- **Retention**: Any data users provide Nedap with will be stored till such time they change or are deleted, or a request to remove the data from the database has been sent to Nedap.

If, after reading this document, you have any questions about the protecting of your privacy during your visit to the website or use of the apps, please feel free to reach out via e-mail: privacy-retail@nedap.com.

Nedap Security Management

Software applications / Portals

Nedap Security Management website and partner portal
- **Purpose**: Used to identify the user in order to determine if access to the partner portal is justified and contact details for sending requested product information, documentation and software. For ICT logging purposes IP addresses of visitors can be stored;
- **Data**: Name, company name, address, business e-mail, telephone number and country;
- **Method**: Account information is entered using the application;
- **Storage**: Any data the user provides, is stored at secure internal servers or those of a third party within the EEA and the United Kingdom for which an adequacy decision is in place. For the distribution of

newsletters Nedap may use an US e-mail service provider and e-mail addresses may be processed in the US;

- **Third parties**: Nedap does not provide data to those other than the third parties who provide services to the website and partner portal and Nedap's chosen e-mail service provider, unless required otherwise by law. When these third parties are situated in a third country, Nedap takes appropriate safeguards in accordance with applicable privacy laws and regulations;
- **Retention**: Any data users provide Nedap with will be stored till such time they change or delete their account, or request Nedap to remove their data from the database or till the cooperation between the channel partner and Nedap Security Management is terminated.

If, after reading this document, you have any questions about the protecting of your privacy during your visit to the website or use of the apps, please feel free to reach out via e-mail: privacy@nedapsecurity.com.

Nedap Staffing Solutions

Apps

Nedap Flux
This app is only available and limited to users with an account for Nedap Flux.

- **Purpose**: Used for exchanging information related to the time registration, declarations and work schedule;
- **Data**: For the exchange of registration and scheduling data, the following data is collected: email address, date and time stamps, IP addresses, last name and personnel number. For crash and performance reports and to prevent abuse, IP addresses of visitors (including date and time stamps) are stored, and internal user identification takes place;
- **Method**: The app only shows data from the Nedap Flux applications. For analytical purposes, the app is monitored without collecting personal data, unless allowed by the user explicitly;
- **Storage**: Tokens for maintaining an active session or quick resume of such, are stored on the device;
- **Third Parties**: The application collects crash report and analytical data about application usage via external service parties. External service parties are also used for example to send emails or deliver support. For all services that Nedap subcontracts, a current overview can be found on https://nedapflux.com/nl/subverwerkers. Nedap takes appropriate safeguards in accordance with applicable privacy laws and regulations;
- **Retention**: User data is not stored locally. Crash reports and analytical data are stored up to 15 months. User data is saved till it is changed or delete by the user or responsible, or if a request to remove data from the database is send to Nedap.

If, after reading this document, you have any questions about the protecting of your privacy during your visit to the website or use of the apps, please feel free to reach out via e-mail: privacy@nedapflux.com.

The above information might change due to developments in the market and/or products and Nedap kindly requests you to regular consult this page.